

Date as posted

Dear Parents / Carer

Re. Year 7 BYOD

We have been connecting the new Year 7 students' mobile devices to the school wifi this week and setting them up with their school accounts and software applications (mainly Google based). While this has worked for most students there are some students, including your own child, where there has been a problem. This is because your child's Chromebook has either had the 'Parental Lock' or 'Family Link' systems enabled. If these applications are enabled it will not be possible to set up your child's school account and they will therefore need to be disabled or removed from the device.

I have attached the details which we sent to you in July and again at the end of the summer which explain about the Parental Lock system. My advice is that it is best to 'Powerwash' the Chromebook (the instructions are on this document) and then sign in again with the account which you used initially at home to set up the Chromebook.

In terms of the 'Family Link' software, you can either Powerwash the Chromebook and start again or follow the instructions below to turn it off:

1. On your parent device, open the Family Link app. .
2. Select your child.
3. Tap Controls. Account Settings. Account Info.
4. Tap Stop supervision.
5. Follow the on-screen instructions.

I would like to reassure you that when your child is in school and is connected to the school wifi they will be subject to content filtering which means that they will only be able to access age-appropriate web content – both during lessons and at any other time during the day.

Once you have removed the parent lock/ family link system from your child's Chromebook, please can you send an e-mail to: itservices@gillotts.org.uk to confirm that this has been done. We will then help your child set up their school account. It is important that this is done as soon as possible (ideally today) as all homework will be set on Google Classroom while we also use other Google applications such as Gmail and Calendar on a daily basis.

If you have any problems with this, please do contact the IT Services team using the e-mail above.

Yours faithfully,



Dr Newbold
Deputy Head